

Important information for the patients of Tandzorg Osdorp

With this information letter we want to clearly inform our patients about the treatment and the costs involved. Please read this information carefully!

Dental care for patients with health insurance from the age of 18

Because every insurance policy has different reimbursements and conditions with regard to dental treatments, we cannot inform you about this. You must determine for yourself whether you are entitled to full or partial reimbursement from your health insurer for dental treatment (per code). If you do not have insurance for dental treatments, you must pay for all treatments, including the periodic check yourself.

Dental care for insured persons up to the age of 18

The basic health insurance covers an extensive package of treatments. Consult your insurance policy for a complete overview. Pay attention! If treatments have been carried out in a different dental practice (for example, a school dentist), it may subsequently prove that no reimbursement is made. You are responsible for this yourself.

Payment via Infomedics or via the ATM in our dental practice

1. If your dental care insurance reimburses part of the costs of the treatment, you will receive an additional invoice from Infomedics for the part of the costs that you must pay yourself. You pay to Infomedics .
2. Do you not have dental insurance? Or does your insurer not reimburse the treatment? You must then pay the amount immediately after treatment via ATM machine of our practice. You will receive an invoice from us.

Our working methods

Dental check appointment. If it appears during the periodic check that you need extra dental treatment, we will discuss with you, what should be done. You will receive a treatment plan from us. This contains the code, description and rate of the treatment. With this you can inquire with your insurance which amounts are reimbursed.

Continue appointment. You ask your insurer which part of the treatment is reimbursed (per code) and which part you have to pay yourself. This is to prevent you from being faced with surprises. See further 1. Payment via Infomedics . 2. Payment via the ATM immediately after the treatment.

Emergency appointment. In case of urgent complaints, it is not possible to first issue a treatment plan. We discuss with you what needs to be done and an indication of the costs. You must pay these costs directly via the ATM in our practice.